## BHP

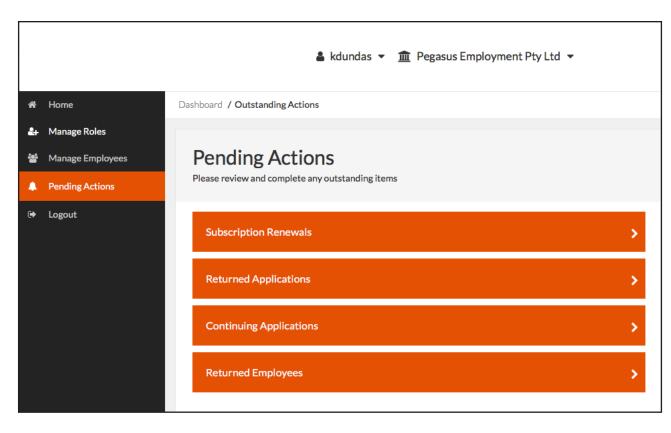
# Mt Arthur Coal Contractor Management System

**Pending Actions Overview** 



## BHP Mt Arthur Coal Contractor Management System

Please follow this step-by-step guide to complete pending actions in the Contractor Management System.



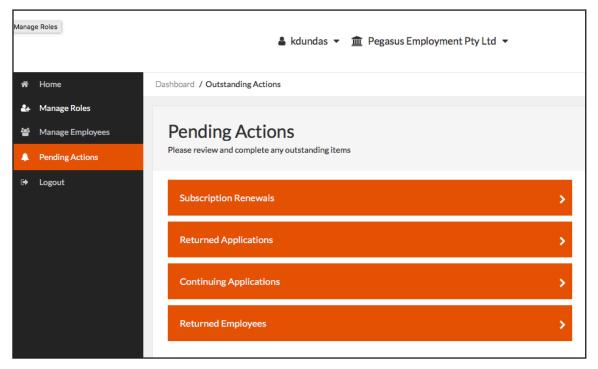
### Step 1

To view and action incomplete tasks, select Pending Actions from the main dashboard or the left side menu.

Pending Actions include:

- Subscription Renewals
- Returned Applications
- Continuing Applications
- Returned Employees

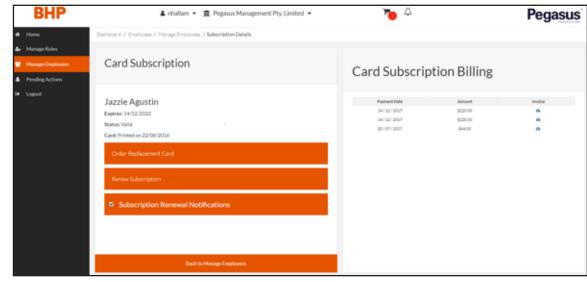
### PENDING ACTIONS OVERVIEW



### **Subscription Renewals**

Click on "Subscription Renewals" to display a list of records that are pending.

To continue a specific employee's application, click their name. Alternatively, to add all of the pending applications to the cart to process, select "Add all to Cart."

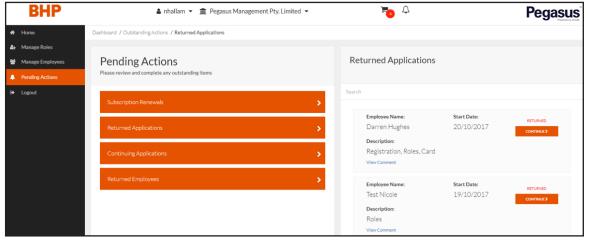


To view an employee's subscription history, select "Manage Employee." Click the "Subscription" menu bar (shown below).



In the subscription history of a compliant employee you can view previous card printing, billing, invoices, subscription date and subscription status.

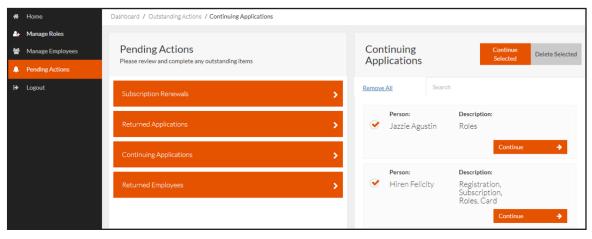
### PENDING ACTIONS OVERVIEW



### **Returned Applications**

Returned Applications allows you to view any employee documents that have been returned for corrective actioning.

To view the reason for a return, select "View Comment." To correct and resubmit the application select "Continue."



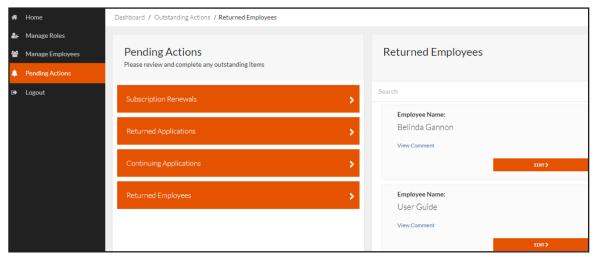
### **Continuing Applications**

Continuing Applications are applications that are unfinished or unsubmitted.

Each application will display a description that provides you with a list of actions required for submission.

To continue an application, select the employee/s that you wish to continue processing.

### PENDING ACTIONS OVERVIEW



### **Returned Employees**

Returned Employees allows you to view any employee applications that have been returned for corrective actioning.

To view the reason for a return, select "View Comment." To correct and resubmit the application select "Continue."



For questions or assistance please call 1300 306 384 or email mtarthurcoal@pegasus.net.au